BOA Paper 13/2012 (For information on 30.11.2012)

Updates on Complaints (Position as at 5.11.2012)

A. Complaints considered by the Communications Authority¹ which have been deliberated by Broadcast Complaints Committee covering the period from August to November 2012

Title	Substance of Complaint	Decision
Rightable Wrong (有冇搞錯) RTHK Radio 2 5.4.2012	The hosts' detailed description of the methods of cheating in examinations was irresponsible in a programme targeting at young persons and that their frivolousness in handling the topic might trivialised cheating as acceptable behaviour.	 The Communications Authority considered that – (a) the programme, though broadcast at late night, was targeting at young listeners. The hosts should have handled the topic more discreetly so as to avoid any undesirable impact on its listeners; and (b) the programme was in breach of paragraphs 6 and 17 of the Radio Programme Code which stipulate that broadcasters should handle their programmes in a responsible manner and should be aware of the circumstances such that large number of children and young persons might be listening. In view of the above, the Communications Authority decided that RTHK should be advised to observe more closely the relevant provisions of the Radio Programme Code.
Stand By Me (有你同行)	Indirect advertising	Unsubstantiated
RTHK Radio 5 9.4.2012		

¹ The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority: http://www.coms-auth.hk/en/complaints/handle/broadcasting_services/complaints_ca/index.html

Title	Substance of Complaint	Decision
Stand By Me (有你同行) RTHK Radio 5 23 & 24.4.2012	Indirect advertising	Unsubstantiated
Hong Kong Connection (鏗鏘集) RTHK (TVB Jade) 27.6.2011	Inaccuracy	Unsubstantiated
Reunion of 2000 Beautiful Songs (2000靚歌再重聚) RTHK Radio 2 15.7.2012	Indirect advertising	Unsubstantiated

B. Complaints dealt with by the Director-General of Communications² falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance³ covering the period from June to September 2012

Title	No. of Complaints	Decision
Accuracy		
Stock Report (經濟行情報道)	1	Minor breach
RTHK Radio 1 3.5.2012		
Stock Report (經濟行情報道)	1	Minor breach
RTHK Radio 1 18.6.2012		

Radio Television Hong Kong November 2012

² The content of complaints dealt with by the Director-General of Communications is no longer disclosed on the web with effect from April 2012. The contents of complaints listed in Section B are issued by the Communications Authority for internal reference of broadcasters concerned and should not be disclosed to other parties.

³ Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.