BOA Paper 5/2017 (For information on 24.3.2017)

## **Updates on Complaints** (**Position as at 1.3.2017**)

## A. Complaints considered by the Communications Authority<sup>1</sup> which have been deliberated by Broadcast Complaints Committee from November to December 2016

Title	No. of	Substance of Complaint	Decision
	Complaints		
Nil	-	-	-

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<sup>&</sup>lt;sup>1</sup> The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority: http://www.coms-auth.hk/en/complaints/handle/broadcasting\_services/complaints\_ca/index.html

## B. Complaints dealt with by the Director-General of Communications<sup>2</sup> falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance<sup>3</sup> from September to December 2016

Title	No. of Complaints	<b>Substance of Complaint</b>	Decision
Accuracy	Company		
This Morning (早辰・早晨)	1	Inaccuracy	Minor breach
RTHK TV 31 & 31A 7.4.2016			
News Report (新聞報道)	1	Inaccuracy	Minor breach
RTHK Radio 1 9.8.2016			
LegCo Election Forum 2016: Hong Kong Island (2016 立法會選舉論壇: 香港島)	1	Inaccuracy	Minor breach
RTHK (TVB Jade) RTHK TV 31 & 31A) 13.8.2016			

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<sup>&</sup>lt;sup>2</sup> The content of complaints dealt with by the Director-General of Communications is no longer disclosed on the web with effect from April 2012. The content and decisions on complaints listed in Section B are issued by the Communications Authority for internal reference of broadcasters concerned and should not be disclosed to other parties.

<sup>&</sup>lt;sup>3</sup> Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.

Title	No. of	Substance of Complaint	Decision
	Complaints		
News Report (新聞報道)	1	Inaccuracy	Minor breach
RTHK Radio 1 11.9.2016			

Radio Television Hong Kong March 2017